DigitAll - Improving digital skills across a diverse population

CW+ / OpenAge / NHS Charities Together

Overview

Covid-19 has exacerbated inequalities across North West London. One increasing area of inequality has been a growing reliance on digital healthcare provision, which can exclude those without access to internet, data or devices. NHS Charities Together is funding three projects across the region to address data exclusion: one of these is DigitAll, a coalition of third sector organisations providing devices and/or skills training to enable people to achieve their personal goals, with a focus on older people and adults with learning disabilities.

Project outcomes

Imperial College Health Partners has been working with the teams to summarise activity and evaluate outcomes from the project:

- 629 people referred to the project

- 521 people supported

- 386 participants 'graduated'

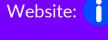- a diverse population reached: 59% of participants without English as a first language

97%

Rated their experience of DigitAll 'very good' *

71%

Using the internet every day at the end of the programme, compared to 5% before *

* evaluation data from October 2022 (n=61)

Website: www.cwplus.org.uk

Social media: @cwpluscharity