

Connected Fundraising:
More tools & better
stewardship for your
supporters

In partnership with



### Introduction

Today we're going to talk about...

- How data integrations can help you offer a seamless onboarding experience to get more supporters fundraising
- How multi-platform fundraising can extend your supporters' reach to raise more
- How using live data to deliver behavioural stewardship helps drive engagement



# 75 Mile Dog Walk in October for MND Association

- We chose a dog walking challenge as a way to reach new audiences with a tried and tested proposition
- Planned to use Social Mind's multi-channel journey to drive engagement and income to hit our £100k target
- But then disaster struck...!











## 75 Mile Dog Walk in October for MND Association







- Just before launch, Facebook announced their partnership with PPGF, which caused issues with fundraiser creation and donations
- We quickly turned on Social Sync branded fundraising and switched the registration flow to accommodate the Facebook issues
- And then we launched!

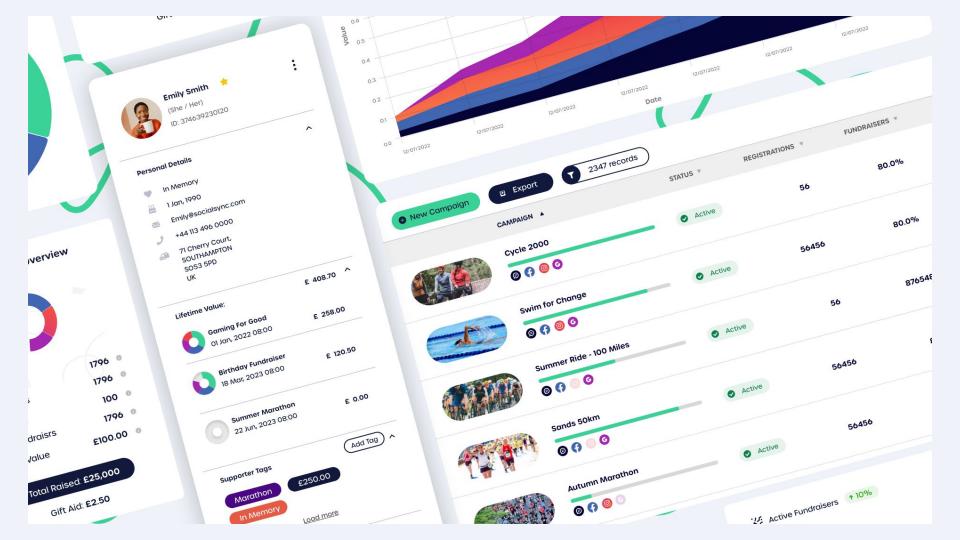








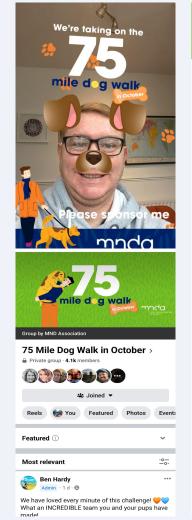




## The power of seamless onboarding



- A single registration form that has the power to create a Facebook fundraiser AND a branded one at the same time
- Live data links to send automated emails and texts inviting leads to register as soon as they've filled in the form
- Supporters were able to carry on fundraising despite the Facebook issues





#### Create your fundraiser 👇

| First Name | * |
|------------|---|
|            | * |
| Last Name  |   |
|            |   |
| Email      | * |
|            |   |
|            | * |
| Phone      | * |
|            |   |
| Address    | * |
| Addices    |   |

We greatly appreciate your support and would like to keep in contact with you about our news, fundraising activities, and appeals. To see how we use your data please read our <a href="Privacy Policy">Privacy Policy</a>. Please select all the ways you would like to be contacted below

| ☐ Email    | SMS   |
|------------|-------|
| ☐ WhatsApp | Phone |



You can stop any or all communication at any time by

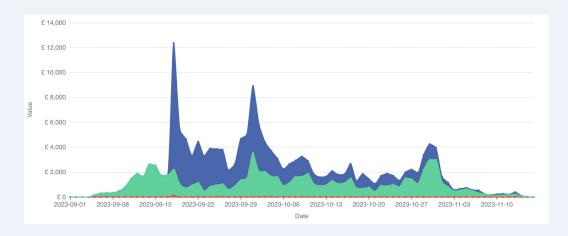
emailing <a href="mailto:fundraising@mndassociation.org">fundraising@mndassociation.org</a>. Your personal details will remain confidential and will not be shared with anyone else unless they are acting on our behalf.

| CREATE FUNDRAISER                                   |
|---|
| We'll create a Facebook fundraiser for you automati |

MND Association, a registered charity in England and Wales (294354).



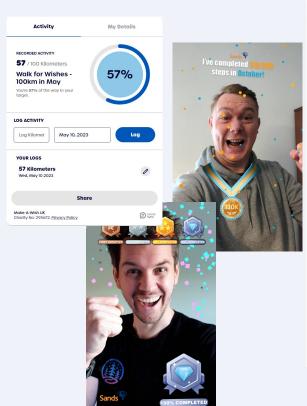
## The power of multi-platform fundraising





- A steady stream of income was generated at the start of the campaign while Facebook was down
- HUGE spike in donations when we sent everyone their new Facebook fundraiser
- 50% raised through branded fundraising pages for the challenge
- £177k raised against £101k target!

# **Richer experiences**

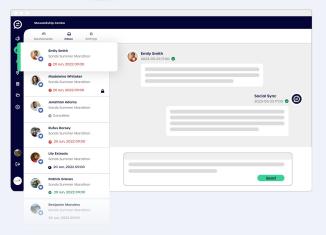




- Improve in-campaign engagement with our branded digital activity trackers
- Amplify the experience with digital rewards and filters
- Keep supporters engaged through interactive experiences

## The power of multi-channel behavioural stewardship



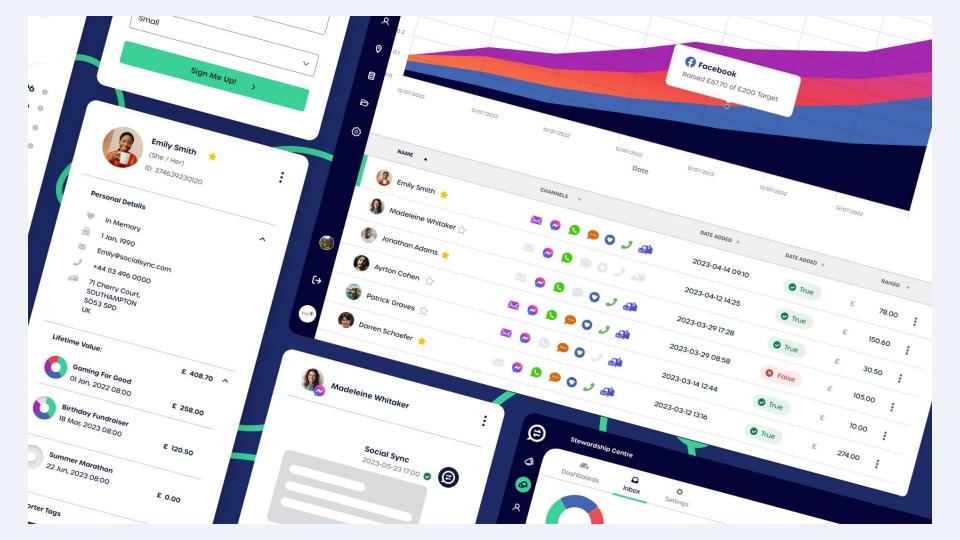


- Use data in real time to trigger specific actions via email, SMS and on-page Facebook messages
- Connect live fundraising data and activity logs to deliver tailored messages depending on how supporters are getting on
- Higher activation rates and average values when you make the most of all available channels

## The magic tech that drives it all

- Everything in one place! Sync all of your Social Fundraising with our powerful new platform.
- Live data make decisions quicker with real-time fundraising dashboards.
- Easy to use with a powerful back-end!





### **Our Clients**







The Children's Society

















## The power of Social Sync

Social Mind have been using this platform to power their campaigns for 18 months, with fantastic results....



## In summary...

Social Mind and Social Sync can help you to...

- Raise more money with branded pages synced to FB fundraisers
- Drive deeper relationships with supporters by providing better stewardship experiences for your organic and challenge fundraisers
- Manage multiple campaigns and diverse audiences at scale
- Get rich data on your digital supporters

