#### Unleashing the Power of Volunteers!

How to Transform Volunteers into Lifelong Supporters



**Kelly Cristaldi, Golden**Sr. Marketing Manager

#### Today's Session

- The State of Volunteering
- Why Volunteers Matter and How They Can Supercharge Your Mission
- How to Create a Volunteer-to-Donor Journey
- Answer Your Questions



#### **SPEAKERS**



#### **Kelly Cristaldi**

Sr. Marketing Manager



**Golden** 



# Poll: Do You Currently Engage Your Volunteers as Donors?



## The State of Volunteering



#### Volunteering Has Changed

- Volunteers expect more from the organizations they support.
- Volunteers want to know that their time and resources are making a difference.
- They expect a personalized, authentic connection with your cause.
- Most nonprofits struggle to make a personal connection.



## **Generosity Crisis**

- Nonprofits are losing 'everyday donors'.
- Fundraisers are becoming more dependant on large gifts, grants, and lack revenue predictability.
- Volunteers can be the missing piece to solving this crisis.



# Why Volunteers Matter and How They Can Supercharge Your Mission \*\*



#### Let's Chat About Volunteers

- Volunteers are 2x more likely to donate than non-volunteers.
- 50% of donors have volunteered with the nonprofits they support.
- Why? They're already committed and dedicated to your cause.



#### Why Transforming Matters

- 67% of volunteers donate to the organizations they serve.
- It creates a consistent revenue stream for your nonprofit either as monthly, quarterly, or annual donors.
- It helps strengthen their alignment with your mission and values.



#### Crafting a Volunteer to Donor Journey



#### The Volunteer-to-Donor Cycle

Awareness: informing volunteers about financial opportunities.

• Engagement: personalizing and deepening relationships.

• Transition: making the ask!

• Retention: building loyalty and lasting relationships.



#### Strategies for Engagement

- **Personalized Communications:** Use personal details, reference participation, and use their name!
- **Recognition and Gratitude:** Celebrate milestones, create exclusive experiences for volunteers, and thank them authentically!
- Leverage Technology: Use tools to track engagement, participation, and help automate your communications.



## Making the Ask!

• Timing is key!

 Frame the ask with clear, compelling, and personal language.

Connect the ask to their volunteer role and experience.



#### **Stewarding Lifelong Support**

 Keep your new volunteer-donors engaged with regular updates, impact reports, and more.

Continue to engage personally and authentically.

Automate what you can!



# Measuring and Optimizing Your Strategy

• The cycle never ends!

Ask for feedback to help refine your strategies.

Keep learning and testing your strategies.



#### **Ask Your Questions!**





#### **GET IN TOUCH**

#### **Kelly Cristaldi**

Sr. Marketing Manager kelly@goldenvolunteer.com

#### Thank You!